



# **The Evaluation Team**

## **Role, tasks and relationship with Governance (ET)**

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# Outline of the presentation

## The role of ET in the Italian University system

- *ET Composition*
- *Relationship with University Central Governance*
- *Relationship with Research and Teaching (R&T) Units*
- *Some specific task of ET in HR Evaluation*

## Tasks and Activities

- *Reports and studies*
- *Continuative activities*
- *Spot activities*
- *Some example in teaching and research*



## The role of ET in University System

- **Internal versus External Members**
  - Same university (Academics and students of UNISI)
  - Other University staff
  - External expert (Local or Central Authorities)
- **Internal versus External relationship**
  - Governance (central and peripheral)
  - Education & Research Ministry (MIUR)
  - Evaluation national Agency (ANVUR)

Equilibrium between external point of view &  
internal support towards improvement



## Relationship with Governance

- **Subject**
  - Rector and General Director
  - Administrative Board
  - Senate
  - AQ system
- **Main aims**
  - Monitoring and evaluation of University activity (T/R/P)
  - Recommendation for improving performances (T/R/P)
  - Advices for future enhancement

ET is allowed for having access to all data available  
at university level



## Relationship with R & T Units

- **Subject**
  - Department
  - Teaching Course management
  - Teaching and Student Commission for AQ
- **Main aims**
  - Monitoring evolution of Units
  - Compare and evaluate performances
  - Enucleate best practices
  - Suggest improvement

Strong relationship between ET and Teaching and Student  
Commission



## Some specific task of ET in HR Evaluation

- **Teaching staff performances**
  - Student opinion survey
  - Check on teaching contract (direct assignment)
- **Administrative staff**
  - Well Being and HR evaluation survey
  - Performance evaluation of General Director
  - Customer satisfaction survey

Crucial role of the Information System for monitoring  
HR activity



## Tasks and activities of ET/1

- **Reports and studies**
  - Annual report for ANVUR and University board on University performance on T/R/AP
  - Reports on special issues (advice for national accreditation, Research Center and Laboratory reports)
  - Validation of Administrative Performance Measurement System
- **Continuative activities**
  - QA system functioning
  - Analysis of teaching courses performances (key indicators)
  - Assessment of departmental research activity
  - Administrative performance (budget and target)
  - Teaching and Student (T&S) Commission activity



## Task and activities of ET/2

- **Spot activities**
  - Audit of teaching courses
  - Audit on department organization and research
  - Meeting with Governance Board
  - Meeting with administrative management
  - Consultation on ad hoc topics (surveys, department fusion or splitting, .....
- **An example**
  - Teaching activity: analysis of T&S Commission





## Task and activities of ET/3

- **Analysis of T&S Commissions**
  - Every year the T&S commissions edit a report on Teaching courses QA (enrolment, student performances, internationalization, teaching activity) ET makes a deeply analysis of such reports, based on a format linked to AQ activity
  - The results of each report are spread on the relative T&S Commission and Department governance.
  - A meeting the T&S Commissions with presentation of best practices and strength/weakness point sorted out from ET analysis are discussed all together.

Formative role of such an activity for improving  
QA across years



Innovative Governance Practices  
in the Higher Education Institutions in Iraq

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